

Information security at nilo



Get in touch

hi@nilohealth.com or +49 30 2178 2152



Hosting & infrastructure

- Our hosting provider is Amazon Web Services (AWS)
- Certifications: Actively working toward ISO 27001 Certification
- Environment separation:
 - We are working with segregated test and production environments. nilo's test and production data are also managed in separate AWS accounts.
 - There is no direct server/production system access from employee workstations — all infrastructure managed via AWS.

Data protection & access control

- Authentication: AWS Cognito
- Encryption: TLS encryption (in transit), AWS DynamoDB encryption (at rest)
- Security Logging: Security-related events (login, user changes, API calls) are logged for 4 weeks, then deleted

Governance & employee awareness

- Information security responsible: [Asma Boussabat](#)
- Employee training: Security awareness training is part of our onboarding process for all employees

Monitoring, testing & compliance

- OWASP Top 10 Scans: Weekly scans of all public APIs
- Regular annual penetration evaluations by authorized and well-established cybersecurity experts.

Reliability & uptime

- We are committed to maintaining high availability and system reliability. Key services are continuously monitored to minimize downtime.
- Service level objective (SLO): 99.9% uptime